

Pine Rest Christian Mental Health Services Terms and Conditions- SMS messaging

When you sign up for text messages from Pine Rest Christian Mental Health Services (PRCMHS) you are signing up to receive texts related to your relationship with PRCMHS. These messages may include:

- updates related to your visits
- information related to your MyChart account
- one-time passcodes
- billing notifications
- prescription reminders
- other messages related to care management or your relationship with PRCMHS

You can opt-out of SMS messages by texting STOP to respective short code. Your opt-out request will generate one final message confirming that you have been unsubscribed. You will no longer receive SMS messages from the short code you opted out from. If you want to join again, sign up using PRCMHS MyChart or text HELP to the short code for instructions.

If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at 616-559-5880 or email mychartsupport@pinerest.org.

PRCMHS does not have a separate charge for this text service but message and data rates from your mobile carrier may apply. By providing your consent to participate in this service, you approve any charges from your mobile carrier relating to text messages to or from PRCMHS. Charges for text messages may appear on your mobile phone bill or be deducted from your prepaid balance. Message frequency may vary.

PRCMHS reserves the right to terminate this text service, in whole or in part, at any time without notice. The information in any message may be subject to certain time lags and/or delays. You are responsible for managing the types of texts you receive. Carriers are not liable for delayed or undelivered messages.

Click on this link to review our Notice of Privacy Practices- [Privacy Notices - Pine Rest](#)