

FINANCIAL ASSISTANCE ELIGIBILITY POLICY SUMMARY

WHO CAN APPLY:

The financial assistance eligibility policy provides a discount up to 100% depending on household income for those who have tried all other payment options, and

- Have household income at or below 250% of the current year's Federal Poverty Guidelines (see chart).
- Have submitted a properly completed application for financial assistance.

Financial Counselors are available to help you complete the application for financial assistance. They can also help you sign up for coverage through the Health Insurance Exchange.

HOW TO APPLY:

- In person at any Pine Rest Christian Mental Health Services (Pine Rest) building including the main campus, which is located at:

Pine Rest Christian Mental Health Services
300 68th Street SE
Grand Rapids, MI 49548
- By calling Pine Rest Patient Accounts:

1-616-455-5019
- By visiting the information desk or admissions office at any Pine Rest location.
- By going to: [pinerest.org/financial assistance](http://pinerest.org/financial-assistance)
- By E-mailing a Financial Counselor at: patientaccounts@pinerest.org

FOR FREE COPIES OF THE POLICY AND APPLICATION:

- Use the contacts listed above.
- Copies in other languages will be given upon request.

People who qualify will not be charged for emergency or medically necessary care and will not be billed more than the amounts generally billed for emergency and other medically-necessary care.