

# Service Continuum

## PSYCHIATRIC URGENT CARE

Psychiatric Urgent Care Center  
616.455.9200 or 800.678.5500

### Psychiatric Urgent Care Center

Immediate assessment and treatment for adults, 18+ experiencing acute psychiatric symptoms who cannot wait for routine outpatient intervention. If you have Medicaid, please call ahead. Some plans require authorization for services. Walk-ins welcome. Telehealth available. For more information, call or visit [pinerest.org](http://pinerest.org)/urgent.

## INPATIENT & PARTIAL HOSPITALIZATION

*For immediate, 24-hour-a-day, 7-day-a-week referral or access to services, call:*

Pine Rest Hospital Admissions  
616.455.9200 or 800.678.5500

### Inpatient

Patients are placed on specialty units based on gender, age and behavioral concerns along with a unique unit, one of only a few in the country, that treats patients with co-existing substance use and mental health disorders. Research has shown that treating both conditions together consistently provides better outcomes. Inpatient care is available for children, adolescents, adults and older adults.

### Partial Hospitalization

These day programs are available for children, adolescents and adults. A specialized program is available for women who are pregnant up to three years postpartum in our Mother and Baby Program.

Pine Rest is a member of Spectrum Health Regional Network and Helen DeVos Children's Hospital Partners In Children's Health.

### Referral Procedure

When calling Hospital Admissions to refer a client, please have the following information:

- Patient Name
- Birth Date
- Address and Phone Number
- Insurance Policy Holder Data
- Outpatient Provider
- Current Problem and Symptoms
- Addictions Data: current use
- Significant Medical Problems
- Medication(s)

For a scheduled evaluation, the patient and/or guardian must bring:

- Driver's License or Other Picture I.D.
- Insurance Card(s)
- Social Security Number
- Court Papers
- Custody Papers
- Medication List

### Pine Rest Beds

Inpatient.....198  
Residential.....147

## OUTPATIENT & RECOVERY SERVICES

Referrals/Scheduling/Information  
866.852.4001

### MICHIGAN

#### BYRON CENTER

Psychological Consultation Center 6500 Byron Center Avenue SW, Suite 300 616.281.6382

#### CALEDONIA

Caledonia Clinic 6505 Cherry Meadow Drive SE 616.891.8770

#### GRAND HAVEN/MUSKEGON

North Shore Clinic\* 17325 Van Wagoner Road 616.847.5145

#### GRAND RAPIDS

Campus Clinic 300 68th Street SE 616.258.7429

Christian Counseling Center 1870 Leonard NE 616.956.1122

Community Services\* 320 Commerce Avenue SW 616.285.7599

Forest Hills Clinic 877 Forest Hill Avenue SE, Suite C 616.258.7507

Loeks Residency Center 300 68th Street SE 616.258.7429

Neuromodulation Clinic 300 68th Street SE 616.281.6341

ECT/TMS

Northeast Clinic 3225 N Evergreen Drive NE, Suite 301 616.364.1500

Northwest Clinic\* 2118 Three Mile Road NW 616.222.3720

Retreat Clinic\* 300 68th Street SE 616.258.7467

Transition Clinic 300 68th Street SE 616.222.6001

#### GRANDVILLE

Southwest Clinic 4211 Parkway Place SW, Suite 100 616.222.3700

#### HASTINGS

Hastings Clinic 450 Meadow Run, Suite 300 269.408.9158

#### HOLLAND

Holland Clinic\* 926 South Washington, Suite 210 616.820.3780

#### KALAMAZOO

Kalamazoo Clinic\* 1530 Nichols Road 269.343.6700

#### PORTAGE

Portage Clinic 1350 West Centre Avenue, Suite 110 269.910.7327

#### TRAVERSE CITY

Traverse City Clinic 1050 Silver Drive 231.947.2255

#### ZEELAND

Zeeland Clinic Medical Office Building 8333 Felch Street, Suite 201 616.741.3790

\* Licensed to provide Outpatient Addictions Treatment Services

### TELEHEALTH SERVICES

Available throughout Michigan: [pinerest.org/telehealth](http://pinerest.org/telehealth)

### Outpatient Specialty Services

- Critical Incident Response: 616.281.6305
- Dialectical Behavior Therapy Program (DBT): 866.852.4001
- Diversity Collective: 866.852.4001
- Employee, Church & School Assistance Programs: 616.281.6305
- Faith Community Outreach: 616.281.6365 ext. 6858
- Forensic Psychiatric & Psychological Services: 616.258.7524
- Neuromodulation ECT/TMS: 616.281.6341
- Psychiatric Assess Clinic for Primary Care: 866.852.4001
- Psychological Assessment & Testing: 866.852.4001
- Telehealth Services: [pinerest.org/telehealth](http://pinerest.org/telehealth)
- Transition Clinic: 866.852.4001

### Programming for Addictions Treatment 866.852.4001

- Alumni Groups
- Family Support Services
- Intensive Outpatient Program
- Medication Assisted Treatment (MAT)
- Outpatient Opioid Detoxification
- Partial Program
- Relapse Prevention
- Residential Detoxification
- Short-Term Residential
- Specialized Inpatient Program
- Suboxone Clinic
- Support Groups
- Telehealth Services

## RESIDENTIAL SERVICES

Call 616.281.0061 (unless otherwise noted below)

### Pine Rest Christian Homes (PRCH)

PRCH provides faith-based residential services in home settings for adults with developmental disabilities. Pine Rest Christian Homes offer a continuum of living situations with varying degrees of support.

### Southwest Region Services - Kalamazoo County

#### CenterPointe Crisis Recovery Center

CenterPointe Recovery Center provides crisis residential services and psychiatric stabilization to divert inpatient hospitalization or for aftercare following hospitalization. Call 616.455.9200.

### Residential Treatment Programs

#### InterActions

InterActions is a secured residential treatment facility for adults with serious mental illness, or who are dually diagnosed with a mild developmental disability and mental illness. The InterActions program also treats those who are dually diagnosed with mental illness and substance use issues.

#### Sequoia

Sequoia is a specialized residential treatment facility for adults with serious mental illness, or who are dually diagnosed with a mild developmental disability and mental illness. The Sequoia program also treats those who are dually diagnosed with mental illness and substance use.

#### Freedom House

Freedom House is a residential treatment program designed to help adults with severe mental illness or with a dual diagnosis of mental illness and mild developmental disability to achieve greater independence by developing vocational and independent living skills.

#### Maple Lodge

An unlocked treatment program designed for the needs of adolescent boys and girls who are preparing for semi-independent or independent living or who will likely need a significant amount of supportive services to be successful within the community.

## RESIDENTIAL ADDICTION SERVICES

Call 866.852.4001

### Residential Detoxification

Our program is a medically-supervised detoxification with comprehensive medical support to assist in withdrawal from addictive substances including alcohol, sedatives and painkillers. Accredited by the State of Michigan, all care is provided by fully-credentialed health professionals. A medical professional is onsite 24 hours-a-day, seven days-a-week.

### Short-term Residential Program

Short-term residential care is for men and women age 18 and above whose recovery is complicated by continuing physical and/or emotional issues requiring stabilization. Despite a high level of motivation, sometimes a patient's potential to relapse is heightened due to the lack of a strong support system, inadequate living arrangement, broken relationships or a combination of external stressors that serve to complicate recovery. The program allows for a continuity of care for those patients who no longer need detoxification services but could greatly benefit from a continued stay in a supportive residential setting.



[pinerest.org](http://pinerest.org)