

# Service Continuum

## PSYCHIATRIC URGENT CARE

Psychiatric Urgent Care Center  
616.455.9200 or 800.678.5500

### Psychiatric Urgent Care Center

Immediate assessment and treatment for adults, 18+ experiencing acute psychiatric symptoms who cannot wait for routine outpatient intervention. If you have Medicaid, please call ahead. Some plans require authorization for services. Walk-ins welcome. Telehealth available. For more information, call or visit [pinerest.org/urgent](http://pinerest.org/urgent).

## INPATIENT & PARTIAL HOSPITALIZATION

For immediate, 24-hour-a-day, 7-day-a-week referral or access to services, call:

Pine Rest Hospital Admissions  
616.455.9200 or 800.678.5500

### Inpatient

Patients are placed on specialty units based on gender, age and behavioral concerns along with a unique unit, one of only a few in the country, that treats patients with co-existing substance use and mental health disorders. Research has shown that treating both conditions together consistently provides better outcomes. Inpatient care is available for children, adolescents, adults and older adults.

### Partial Hospitalization

These day programs are available for children, adolescents and adults. A specialized program is available for women who are pregnant up to three years postpartum in our Mother and Baby Program.

Pine Rest is a member of Corewell Health Regional Network and Helen DeVos Children's Hospital Partners In Children's Health.

### Referral Procedure

When calling Hospital Admissions to refer a client, please have the following information:

- Patient Name
- Birth Date
- Address and Phone Number
- Insurance Policy Holder Data
- Outpatient Provider
- Current Problem and Symptoms
- Addictions Data: current use
- Significant Medical Problems
- Medication(s)

For a scheduled evaluation, the patient and/or guardian must bring:

- Driver's License or Other Picture I.D.
- Insurance Card(s)
- Social Security Number
- Court Papers
- Custody Papers
- Medication List

### Pine Rest Beds

|                  |     |
|------------------|-----|
| Inpatient.....   | 198 |
| Residential..... | 181 |

## OUTPATIENT & RECOVERY SERVICES

Referrals/Scheduling/Information  
866.852.4001

### BYRON CENTER

|                                   |  |              |
|-----------------------------------|--|--------------|
| Psychological Consultation Center | 6500 Byron Center Avenue SW, Suite 300 | 616.281.6382 |
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### CALEDONIA

|                  |                             |              |
|------------------|-----------------------------|--------------|
| Caledonia Clinic | 6505 Cherry Meadow Drive SE | 616.891.8770 |
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### GRAND HAVEN/MUSKEGON

|                     |                        |              |
|---------------------|------------------------|--------------|
| North Shore Clinic* | 17325 Van Wagoner Road | 616.847.5145 |
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### GRAND RAPIDS

|                                |                                      |              |
|--------------------------------|--------------------------------------|--------------|
| Campus Clinic                  | 300 68th Street SE                   | 616.258.7429 |
| Christian Counseling Center    | 1870 Leonard NE                      | 616.956.1122 |
| Community Services*            | 320 Commerce Avenue SW               | 616.285.7599 |
| Forest Hills Clinic            | 877 Forest Hill Avenue SE, Suite C   | 616.258.7507 |
| Loeks Residency Center         | 300 68th Street SE                   | 616.258.7429 |
| Neuromodulation Clinic ECT/TMS | 300 68th Street SE                   | 616.281.6341 |
| Northeast Clinic               | 3225 N Evergreen Drive NE, Suite 301 | 616.364.1500 |
| Northwest Clinic*              | 2118 Three Mile Road NW              | 616.222.3720 |
| Retreat Clinic*                | 300 68th Street SE                   | 616.258.7467 |
| Transition Clinic              | 300 68th Street SE                   | 616.222.6001 |

### GRANDVILLE

|                  |                                  |              |
|------------------|----------------------------------|--------------|
| Southwest Clinic | 4211 Parkway Place SW, Suite 100 | 616.222.3700 |
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### HASTINGS

|                 |                           |              |
|-----------------|---------------------------|--------------|
| Hastings Clinic | 450 Meadow Run, Suite 300 | 269.408.9158 |
|-----------------|---------------------------|--------------|

### HOLLAND

|                 |                                 |              |
|-----------------|---------------------------------|--------------|
| Holland Clinic* | 926 South Washington, Suite 210 | 616.820.3780 |
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### KALAMAZOO

|                   |                   |              |
|-------------------|-------------------|--------------|
| Kalamazoo Clinic* | 1530 Nichols Road | 269.343.6700 |
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### PORTAGE

|                |                                    |              |
|----------------|------------------------------------|--------------|
| Portage Clinic | 1350 West Centre Avenue, Suite 110 | 269.910.7327 |
|----------------|------------------------------------|--------------|

### TRAVERSE CITY

|                      |                   |              |
|----------------------|-------------------|--------------|
| Traverse City Clinic | 1050 Silver Drive | 231.947.2255 |
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### ZEELAND

|                |   |              |
|----------------|---|--------------|
| Zeeland Clinic | Medical Office Building<br>8333 Felch Street, Suite 201 | 616.741.3790 |
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\* Licensed to provide Outpatient Addictions Treatment Services

## TELEHEALTH SERVICES

Available throughout Michigan: [pinerest.org/telehealth](http://pinerest.org/telehealth)

## Outpatient Specialty Services

- Applied Behavior Analysis (ABA): 866.852.4001
- Critical Incident Response: 616.281.6305
- Dialectical Behavior Therapy Program (DBT): 866.852.4001
- Diversity Collective: 866.852.4001
- Employee, Church & School Assistance Programs: 616.281.6305
- Faith Community Outreach: 616.281.6365 ext. 6858
- Forensic Psychiatric & Psychological Services: 616.258.7524
- Neuromodulation ECT/TMS: 616.281.6341
- Psychiatric Assess Clinic for Primary Care: 866.852.4001
- Psychological Assessment & Testing: 866.852.4001
- Telehealth Services: [pinerest.org/telehealth](http://pinerest.org/telehealth)
- Transition Clinic: 866.852.4001

## Programming for Addictions Treatment 866.852.4001

- Alumni Groups
- Family Support Services
- Intensive Outpatient Program
- Medication Assisted Treatment (MAT)
- Outpatient Opioid Detoxification
- Partial Program
- Relapse Prevention
- Residential Detoxification
- Short-Term Residential
- Specialized Inpatient Program
- Suboxone Clinic
- Support Groups
- Telehealth Services

## RESIDENTIAL SERVICES

Call 616.281.0061 (unless otherwise noted below)

### Pine Rest Christian Homes (PRCH)

PRCH provides faith-based residential services in home settings for adults with developmental disabilities. Pine Rest Christian Homes offer a continuum of living situations with varying degrees of support.

### Residential Treatment Programs

#### InterActions

InterActions is a secured residential treatment facility for adults with serious mental illness, or who are dually diagnosed with a mild developmental disability and mental illness. The InterActions program also treats those who are dually diagnosed with mental illness and substance use issues.

#### Sequoia

Sequoia is a specialized residential treatment facility for adults with serious mental illness, or who are dually diagnosed with a mild developmental disability and mental illness. The Sequoia program also treats those who are dually diagnosed with mental illness and substance use.

#### Freedom House

Freedom House is a residential treatment program designed to help adults with severe mental illness or with a dual diagnosis of mental illness and mild developmental disability to achieve greater independence by developing vocational and independent living skills.

#### Beechwood

Provides crisis residential services and psychiatric stabilization for adults to divert inpatient hospitalization or for aftercare following hospitalization.

#### Maple Lodge

An unlocked treatment program designed for the needs of adolescent boys and girls who are preparing for semi-independent or independent living or who will likely need a significant amount of supportive services to be successful within the community.

#### Lotus

A secured treatment program that provides intensive community transition services for youth aged 11-17. Designed to develop and enhance psychiatric stability, emotional stabilization, self-sufficiency, skills to live in a more independent setting.

### Southwest Region Services - Kalamazoo County

#### CenterPointe Crisis Recovery Center

CenterPointe Recovery Center provides crisis residential services and psychiatric stabilization to divert inpatient hospitalization or for aftercare following hospitalization. Call 616.455.9200.

## RESIDENTIAL ADDICTION SERVICES

Call 866.852.4001

### Residential Detoxification

Our program is a medically-supervised detoxification with comprehensive medical support to assist in withdrawal from addictive substances including alcohol, sedatives and painkillers. Accredited by the State of Michigan, all care is provided by fully-credentialed health professionals. A medical professional is onsite 24 hours-a-day, seven days-a-week.

### Short-term Residential Program

Short-term residential care is for men and women age 18 and above whose recovery is complicated by continuing physical and/or emotional issues requiring stabilization. The program allows for a continuity of care for those patients who no longer need detoxification services but could greatly benefit from a continued stay in a supportive residential setting.



[pinerest.org](http://pinerest.org)