

# 2024 ANNUAL REPORT



## Pine Rest Pediatric Center Construction Progress Expanding Services for Children and Families

### Construction is well underway!

Imagine a time when children receive urgent psychiatric services the same day! A healing environment where teens don't wait months for psychiatric inpatient services. And specialty programming wraps around kids and their families who are navigating the challenges of autism, eating disorders, substance use disorders and other serious behavioral health issues.

That vision has been taking shape at our 68th Street campus since groundbreaking in May 2024. The exterior of the building is complete, and the exciting work of bringing the interior to life has begun.

### New programming launches ahead of 2026 opening

We're not waiting to start some of the new services that will eventually call the Pediatric Center home. Multiple pilots are launching to provide limited access to these important services before the center opens.

#### Eating Disorders Partial Hospitalization Pilot (Fall 2024)

For teens aged 12 through high school, this program offers intensive, structured care with a holistic approach, combining medical, psychological and nutritional support. Teens benefit from mindfulness-based movement and food education, receiving treatment during the day and returning home in the evening.

#### Neurodevelopmental Disorder Inpatient Pilot (Summer 2025)

A safe, secure and highly specialized program for children and adolescents who have a diagnosis of autism spectrum disorder and/or an intellectual disability and require 24/7 treatment. Programming is evidence-based, family-focused and dedicated to making a positive impact in the lives of patients and their families.




#### Pediatric Psychiatric Urgent Care Center Pilot (Fall 2025)

For children of all ages, urgent care will provide same-day, walk-in psychiatry evaluations. This initiative ensures timely assessments, necessary prescriptions and aftercare plans. Benefits include reduced wait times, quicker access to further care, continuous support until local providers are available, improved health and education for children, and less financial strain on families.

View the latest construction photos and videos, learn more about programming, and make a gift to support this new, state-of-the-art space tailored specifically to meet the needs of Michigan's kids: [pinerest.org/pediatric-center](https://pinerest.org/pediatric-center)




## PATIENT CARE STATS

<b>Total Patients</b>	<b>53,803</b>
 Adults	46,659
 13-17	4,526
 12 and under	2,618

 Urgent Care Visits	6,430
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 Inpatient Admissions	6,895
Days of Care	58,627

 Day Programs Admissions	2,553
Days of Care	14,990

 Outpatient Encounters	412,350
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**Long live childhood.**

## New Master's Program for Therapists Providing Low-Cost Therapy for Adults

In fall 2024, we started a new Master's-level internship program for psychologists, social workers and counselors. Twelve graduate-level candidates are taking part in this program to complete their final internship. Under supervision, they are providing low-cost therapy appointments for individuals with Medicaid, Medicare or no insurance. The cost is \$25 or less per session (self-pay).



## Learn More

Visit our website to learn more about the programs and services in this report.

[pinerest.org/annual-reports](https://pinerest.org/annual-reports)



## Financial Highlights\*

	2024	2023
Operating Revenue	211,366,000	191,216,000
Operating Expense	210,114,000	190,939,000
Operating Margin	1,252,000	277,000
Pediatric Center Fundraising/ Change in Net Assets	30,868,000	9,637,000
Community Benefit	23,137,000	21,530,000

\*A copy of the audited financial statement is available upon request.



## Working Toward Rapid Access to Psychiatry Evaluations

We know how frustrating it is not to be able to get a psychiatric evaluation or services when you need them, and we've been investing in ways to make these services more available than ever.

We're excited to share that we now have several models providing this rapid, and sometimes immediate, access to psychiatry evaluations. These are often the first steps toward receiving much needed medication, referral into a higher level of care and connection to community resources.

- **Same-day walk-in** psychiatry assessments, connections to additional services and prescriptions as needed for adults at our Psychiatric Urgent Care Center. Open daily since opening in 2019.
- **Same-week appointments** for psychiatric evaluations, medication management and therapy for adults at the Loeks Residency Center, at many of our other outpatient clinic locations and through telehealth. We also reduced wait times for child and adolescent appointments. Call **616.258.7500** to make an appointment.

Pine Rest participates with all payers, including Medicare and Medicaid.

## Expanding Capacity and Outpatient Services

As we grow the capacity of our existing facilities to serve more patients, the Pine Rest Foundation raises funds to add and update psychiatric units and clinics. Recent facility improvements have included:

- **Portage Clinic:** We were able to more than double our capacity to serve the community, plus the new office is closer to the Portage Public Schools campus.
- **Zeeland Clinic:** Our beautiful new healing space has room for growth and has easy access off Business-196 and State Street.



Zeeland Clinic